

Caffe Nero UK Modern Slavery and Human Trafficking Statement 2026

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 and sets out the steps taken by Caffe Nero UK during the financial year ending 31 May 2025 to prevent modern slavery and human trafficking in our business and supply chains.

While group standards apply across UK brands, this statement relates specifically to the operations and supply chains of Caffè Nero UK.

Our business

Caffè Nero UK operates as a premium coffee house brand as part of The Nero Group which also includes Coffee#1, Harris + Hoole, 200 Degrees Coffee, FCB Coffee and Aroma. Our activities include retail operations, supply chain sourcing, logistics, construction, and professional services.

Our commitment

Caffè Nero UK is committed to acting ethically and with integrity in all business relationships and to taking reasonable steps to prevent modern slavery and human trafficking within our operations and supply chains. We recognise that the risk of modern slavery exists across global supply chains and remains an area requiring ongoing attention.

Policies and governance

Caffè Nero UK maintains a Modern Slavery Policy and a range of people and supplier-related policies, including those covering whistleblowing, grievance and disciplinary procedures. These policies are intended to support responsible business conduct and provide mechanisms through which concerns can be raised and investigated.

Every supplier working with Caffè Nero UK and other UK brands in the group is asked to sign a “Group Supplier Standards” declaration, which includes a declaration relating to the absence of modern slavery in their business or supply chain.

Responsibility for managing modern slavery risk at Caffè Nero UK currently sits within existing procurement, people and operational governance structures rather than a standalone function.

Risk assessment and due diligence

Caffè Nero UK considers the greatest potential risk of modern slavery to exist within its supply chains, particularly in categories involving agricultural products, labour-intensive services, and construction-related activities.

Due diligence activities are proportionate to risk and may include supplier onboarding checks, contractual standards, and engagement with suppliers on ethical sourcing expectations where applicable. Where relevant, Caffè Nero UK also relies on recognised third-party standards and certifications within parts of its supply chain.

Effectiveness

At this stage, Caffè Nero UK's approach focuses on maintaining appropriate policies, responding to concerns if they arise, and keeping its position under review. Any reports or concerns relating to modern slavery or human trafficking would be investigated through existing management and governance processes.

Training

Awareness of ethical standards, including modern slavery considerations, is incorporated into relevant roles and responsibilities where appropriate, particularly within procurement and people functions.

Looking ahead

Caffè Nero UK will continue to review its approach to modern slavery and human trafficking and consider enhancements where appropriate, taking into account business priorities, risk, and available resources.

Approval

This statement has been approved by the Board and will be reviewed annually in accordance with the Modern Slavery Act 2015.

Signed,

A handwritten signature in black ink that reads "Gerry Ford". The signature is written in a cursive style with a large, stylized 'G' and 'F'.

Dr Gerry Ford

Founder and Group CEO
The Nero Group